



# 8th European Quality Assurance Forum

## Working together to take quality forward

University of Gothenburg, Sweden  
21-23 November 2013

*(Preliminary Programme as of 18 June)*

### Thursday 21 November

#### Pre-conference meetings

16.00-16.45 Meeting with key players

#### Conference

14.00-17.00 Registration

#### **17.00-17.15 Official Opening**

- Introduction to the Forum, Norma Ryan, Chair, EQAF Steering Committee
- A word of welcome by the host

#### **17.15-18.30 Plenary Session I: Quality culture as a form of organisational culture**

Chair: Tia Loukkola, EQAF Steering Committee

This session will address the role of quality assurance in shaping institutions' organisational cultures and individuals' reactions to this process. The speaker will draw on his research background in organisational theory and his practical experiences with quality assurance to explore quality culture as a form of organisational culture.

- Keynote speaker: Mats Alvesson, Lund University
- Discussion with the chair and the audience

18.45-19.15 Musical performance, University of Gothenburg Symphony Orchestra

19.15-21.15 Welcome Reception

### Friday 22 November

09.00-17.00 Registration



09.00-10.15

**Plenary Session II: Working together in QA – stakeholders' view and expectations**

Chair: Bjorn Stensaker, EQAF Steering Committee

A panel discussion with representatives of QA stakeholders (teachers, employers, students, governments) and the audience.

While higher education institutions and quality assurance agencies have the institutional responsibility for managing quality assurance processes, the ownership and participation of various stakeholders is crucial for the success of the work. This session aims to discuss the expectations and views of the stakeholders. The discussion during this plenary will be continued in a 45-minute session in Papers and Workshops – Session I.

- Discussion with the panel and the audience
- Practical information on breakout sessions

10.15-10.45

Coffee Break

10.45-12.30

**Papers and Workshops – Session I**

Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.

One 45-minute session will continue the discussion begun during Plenary Session II to allow participants who wish to do so, to contribute to that discussion.

12.30-14.00

Lunch Break

14.00-15.00

**Parallel Plenary Session I: Updates on new developments in quality assurance**

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA, including:

- Recent European policy developments in quality assurance
- External quality assurance moving across borders

15.00-15.30

Coffee Break

15.30-16.30

**Parallel Plenary Session II: Updates on new developments in quality assurance**

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA, including:

- Quality, transparency and enhancement in doctoral education
- Promoting cooperation and trust through external quality assurance reports

19.30

Optional Conference Dinner (Läppstiftet)



## Saturday 23 November

09.00-13.00 Registration

### 09.30-11.15 Papers and Workshops – Session II

Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.

11.15-11.45 Coffee Break

### 11.45-13.00 Plenary Session III: Internationalisation as a vehicle for quality

Chair: Dan Derricott, EQAF Steering Committee

Internationalisation and the goal to increase mobility have often been mentioned as one of the key drivers for developing quality assurance and cross-border cooperation in quality assurance. In this context the purpose for quality assurance has been to promote trust and transparency between countries. This session will discuss how successful and effective quality assurance has been in this respect: has it lived up to the expectations and how can it be further developed to better serve this purpose?

- Keynote speaker: Sijbolt Noorda, Academic Cooperation Association
- Discussion with the chair and the audience
- Invitation to next year's EQAF
- Wrap-up and thanks by Norma Ryan, Chair, EQAF Steering Committee

13.00-14.30 Lunch and departure of participants