

# 1st European Forum for QA

## Student participation in quality processes: Strengths and challenges

- A session proposed by ESIB -

München, 24. November 2006

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# Session agenda

- Brief introduction to the topic
- Presentation of 3 country cases:
  - Slovenia - by Sanja Brus
  - Germany - by Colin Tück
  - Belgium (Flanders) - by Jan Fabry
- Discussion
- Conclusions

# Whom to involve in QA?

- Different stakeholders - different expectations
  - Higher Education Institutions
  - AcademicsStudents
  - Social Partners
  - Governments
- Students have specific interests at stake
  - Becoming active and critical citizens
  - Being employable on the labour market
- Involvement in QA to articulate this interests

# Benefits of student involvement

- Specific experience:
  - Study conditions, common problems
  - Design of flexible programmes
- Multiple perspectives:
  - No one-dimensional view on an issue
  - Better conclusions and decisions
- Acceptance:
  - Increasing acceptance by increased involvement

# Levels of student involvement

- Internal Quality Assurance:
  - Quality committee or similar
  - Student surveys/questionnaires
  - Initiatives by institution or student union
  - On institutional, faculty and department level
- External Quality Assurance:
  - Governing body of a QA agency
  - Review teams / peer groups
  - Consultation of local students in review

# State of the art - 2005

