

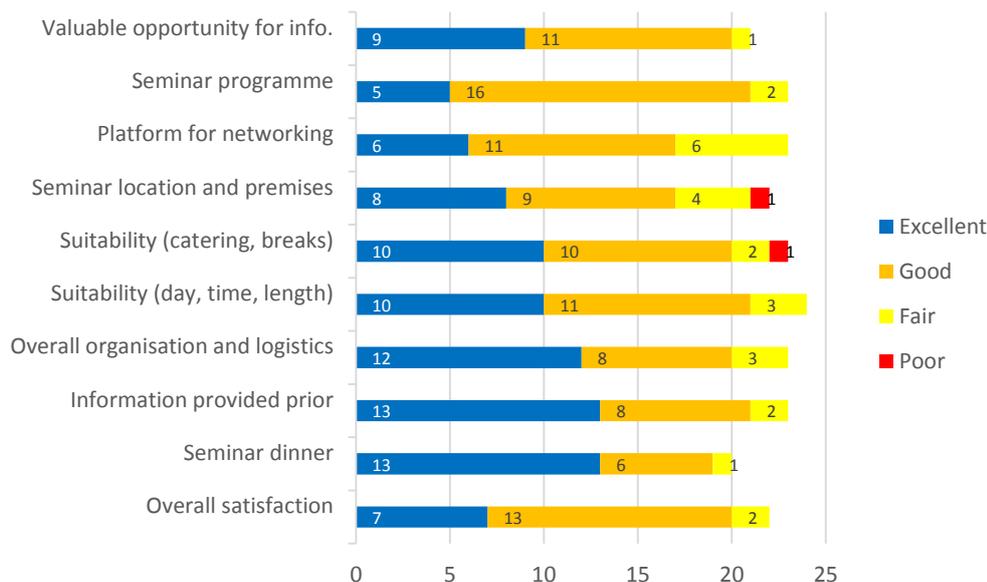
HOW TO MANAGE QUALITY IN (PROFESSIONAL) HIGHER EDUCATION? A PRACTICAL APPROACH

EVALUATION SUMMARY

An event organised by EURASHE, the Rectors' Conference of Lithuanian University Colleges (LKDK), and Vilniaus Kolegija/University of Applied Sciences (VIKO)

The evaluation of the seminar on quality assurance in Vilnius (Lithuania) was done on the basis of the **24 presented evaluation forms**, which is just under one third of all participants in the seminar. Submitted reports represent mostly the views of **higher education institutions**. Other submitted forms were by representatives of governmental bodies/authorities and associations of higher education institutions.

The content of the seminar is viewed very positively reaching **83% of good/excellent** evaluations. The different parts of the seminar were evaluated well, with the Keynote contribution by Lucien Bollaert the most successful one. Speakers at the seminar have been well evaluated, especially the presentations of Mr Bollaert, Mr Haas, Ms Owen and Prof. Dean.



General experience during the seminar gave **good overall results**. The most acknowledged were the information provided prior to the conference, as well as the overall organisation and the logistics.

For further improvements, it has been suggested to pay specific attention to the interaction of the workshop sessions and to propose more specific and concrete examples; as well as to consider the suitability of the premises of the seminar.

Most of the participants learnt about the seminar through **EURASHE's website or their colleagues**.

The overall satisfaction with the seminar was evaluated with **7 excellent, 13 good and 2 fair grades**.