



Socrates

2nd European Quality Assurance Forum

**Implementing and Using Quality
Assurance:**

Strategy and Practice

15 – 17 November 2007

**Sapienza Università di Roma
Italy**

CONFERENCE PROGRAMME

Organised by

EUA

ENQA

EURASHE

ESU

Hosted by

Sapienza Università di Roma

With support from

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1. Conference Programme

Thursday, 15 November

Pre-conference meetings

- 13.00 – 15.30 *Forum Organising Committee meeting*
Room: Senate
- 14.00 – 17.00 *Arrival of participants and Registration in the lobby of the Aula Magna*
- 15.30 – 16.30 *Meeting of Forum Organising Committee with keynote speakers, chairs*
Room: Aula Magna

CONFERENCE

- 17.00 – 18.30 **Plenary Session I: Setting the Stage**
Room: Aula Magna
Chair: Cristiano Violani
- Official opening and welcome by the host
Renato Guarini, Rector of Sapienza Università di Roma
 - Welcome by Fabio Mussi, Italian Minister of Higher Education and Research
 - Introduction to the Forum by Henrik Toft Jensen, chair of the Forum Organising Committee
 - Looking back - Looking forward: QA and the Bologna Process from 1999 to now
Sybille Reichert
- 20.00 *Conference Dinner at Complesso Ospedaliero San Giovanni Addolorata*
A bus transfer from the university to the venue will be provided.

Friday, 16 November

- 09.00 – 11.00 **Plenary Session II: Exploring the European Standards and Guidelines**
Room: Aula Magna
Chair: Henrik Toft Jensen
- ESG in regional context
Comparative experiences between East and West
Christina Rozsnyai (Hungarian Accreditation Committee / CEEN)
Tue Vinther-Jørgensen (EVA)
 - The ESG in institutional context
Comparative experiences between a research university and a professional HEI
Ilse Helbrecht (University of Bremen)
Marion Coy (Galway Mayo Institute of Technology)
 - Panel response by a student, a researcher and an academic
Anne Mikkola (ESU)
Jon Haakstad (NOKUT)
Gabiella Salinetti (Sapienza Università di Roma)
 - Open discussion
- Introduction to Parallel Sessions I by the chair of the session
- 11.00 – 11.30 *Coffee Break in the lobby of the Aula Magna*
- 11.30 – 13.00 **Parallel sessions I**
Room: see list of working groups
- 13.00 – 14.30 *Lunch at Casa dell'Aviatore*
- 14.30 – 16.00 **Plenary Session III: Implementing Tools for Quality Assurance I**
Room: Aula Magna
Chair: Lucien Bollaert
- Engaging Academics
François Le Poulthier (Université Nancy 2)
 - Models of QA
Uses and limitations of "industrial" quality models in higher education institutions
Don Westerhijden (CHEPS, University of Twente)
 - Discussion
- Introduction to Parallel Sessions II by the chair
- 16.00 – 16.30 *Coffee break*
- 16.30 – 18.00 **Parallel sessions II: Discussion on current European QA policy developments**
Room: see list of discussion groups

Saturday, 17 November

- 09.00 – 09.45 **Plenary Session IV: Implementing Tools for Quality Assurance II**
Room: Aula Magna
Chair: Anela Beso
- A researcher to speak about the importance of looking at underlying principles
André Vyt, (Artevelde University College-Ghent University Association)
 - A practitioner to speak about obstacles/success factors
Bente Kristensen (Copenhagen Business School)
 - Discussion
- Introduction to Parallel Sessions III by the chair
- 09.45 – 11.15 **Parallel Sessions III**
Room: see list of working groups
Workshops
- 11.15 – 11.45 *Coffee in the lobby of the Aula Magna*
- 11.45 – 13.15 **Plenary Session V: Challenges and solutions for the implementation of the European Standards and Guidelines**
Room: Aula Magna
Chair: Bruno Curvale
- Reflections on the forum discussions, by Lee Harvey (Higher Education Academy)
- Reactions by the "E4" presidents
- Peter Williams, President of ENQA
 - Koen Geven, President of ESU
 - Jean-Marc Rapp, Vice-President of EUA
 - Andreas Orphanides, Vice-President of EURASHE
- 13.15 – 13.25 Invitation to the 3rd European Quality Assurance Forum 2008 in Budapest, by Norbert Kis (Corvinus University of Budapest)
- 13.25 – 13.45 Wrap-up and thanks
- 13.45 *Lunch at Casa dell'Aviatore*
Departure of participants
- Post-conference meeting*
- 15.00 – 16.30 *Forum Organising Committee meeting*
Room: Senate

2. Working Groups

Parallel session I – Friday 11.30 – 13.00

I.1 Quality and standards

Room: Faculty of Law – Sala Lauree

Chair: Emmi Helle, ENQA (Finland)

Flexibilising standards? – The role of quality standards within a participative quality culture

By Manfred Lueger and Oliver Vettori, Vienna University of Economics (Austria)

Quality assurance of the study programmes in Italian universities 2003- 2007: Development and perspectives of a common model based on the European Standards and Guidelines

By Cristiano Violani, Sapienza Università di Roma (Italy), Muzio Gola, Politecnico di Torino (Italy) and Alfredo Squarzoni, Università di Genova (Italy)

I.2 Ensuring the quality of degree programmes

Room: Faculty of Law – Aula Calasso

Chair: Mikulas Bek, Masaryk University in Brno (Czech Republic)

Heading towards meeting European quality standards – The case of a Hungarian Business School

By László Kacsirek, Szolnok University College (Hungary)

Quality assurance in the degree of Pedagogy at the UAB: tensions and challenges

By Màrius Martínez Muñoz and Cristina Laborda Molla, Universitat Autònoma de Barcelona (Spain)

I.3 Implementing an institutional quality assurance system I: Czech Republic and South Africa

Room: Faculty of Chemistry – Aula C

Chair: Alexander Kohler, Austrian Agency for Quality Assurance (Austria)

Quality implementation at University of West Bohemia, Pilsen, Czech Republic
By Hana Rendlova, University of West Bohemia (Czech Republic)

Challenge to apply quality assurance as a strategic tool for higher education institutions

By Louis Van der Westhuizen, University of the Free State (South Africa)

I.4 European developments and internal quality assurance

Room: Faculty of Law – Aula V

Chair: Hannemor Keidel, Technische Universität München (Germany)

Implementing quality assurance in doctoral programmes: evaluation strategies and application of innovative key indicators, according to the "ten basic Salzburg principles" and to the "European Charter for Researchers and Code of Conduct for the Recruitment"

By Cristina Miceli, Fulvio Esposito, University of Camerino (Italy) and Emanuela Stefani, Italian Rector's Conference (Italy)

Planning and measuring European convergence in higher education

By Águeda Benito, Universidad Europea de Madrid (Spain), Raffaella Pagani (Universidad Complutense de Madrid (Spain) and Fidel Corcuera, Universidad de Zaragoza (Spain)

I.5 Success and obstacles in implementing quality

Room: Faculty of Law – Aula VI

Chair: Jacques Lanarès, Université de Lausanne (Switzerland)

Quality diffusion and development in Italian higher education institutions: investigation about success elements

By Mario Tucci and Luca Cellesi, Università degli Studi di Firenze (Italy)

University Institutional Evaluation and Academic Achievement

By Esteban Fernandez, Samuel Fernandez and Alberto Alvarez, University of Oviedo (Spain)

I.6 New technologies and quality

Room: Faculty of Chemistry – Sala Biblioteca

Chair: Andreas Mallouppas, Cyprus University of Technology

(Cyprus)

E-governance instruments for quality assurance and stakeholder (public) information
By Vittorio Ravaioli, CINECA (Italy), Renato Masiani, Università di Roma, La Sapienza (Italy) and Giancarlo Masè, Università degli Studi di Trento (Italy)

Innovational technology is the foundation of strategy teaching quality improvement

By Valikhan Bishimbayev and Manat Tlebaeyev, South Kazakhstan State University (Kazakhstan)

I.7 Implementing an institutional quality assurance system II: Romania and South Africa

Room: Faculty of Chemistry – Sala Studio

Chair: Stefan Bienefeld, German Rectors' Conference (Germany)

They can't even agree; Does self evaluation assist the university in improving quality of academic programmes?

By Jacob Selesho, Central University of Technology, Free State (South Africa)

The development of an internal quality assurance system

By Sorin George Toma, University of Bucharest (Romania)

I.8 Evaluation of teaching and learning I: Belgium and Russia

Room: Faculty of Law – Aula VII

Chair: Trine Danø, EVA (Denmark)

Teaching and teachers through students' eyes: a case study

By Vadim Kasevich and Galina Menshikova, University of St. Petersburg (Russia)

Student feedback in perspective: choices to be made and challenges to be met

By Veerle Hulpiau, Kim Waeytens and Hilde Vanhaute, Katholieke Universiteit Leuven (Belgium)

I.9 Student and quality assurance

Room: Faculty of Chemistry – Aula A

Chair: Julie Feilberg, Norwegian University of Science & Technology, (Norway)

Student Success as an Indicator of Institutional Quality

By Maria de Lourdes Machado, CIPES (Portugal)

Students as agents of quality control

By Catherine Ann Davies, Queen's University Belfast (United Kingdom)

I.10 Workshop: Student feedback

Room: Faculty of Chemistry – Aula B

Collecting and using student feedback for continuous quality improvement

Chaired and presented by James Williams, University of Central England (United Kingdom) and Lee Harvey, Higher Education Academy (United Kingdom)

I.11 Quality assurance and employability in engineering

Room: Faculty of Chemistry – Aula D

Accreditation of Engineering Programmes as a tool to assure Academic Quality and relevance for the job market

Chaired and presented by Giuliano Augusti, Sapienza Università di Roma (Italy), René-Paul Martin, CTI (France), Ian Freeston, Engineering Council UK (United Kingdom) and Guenter Heitmann, TU Berlin (Germany)

I.12 Professional education and quality assurance: Music, nursing and midwifery

Room: Faculty of Chemistry – Aula G

Chair: Lucien Bollaert, Hogeschool West-Vlaanderen (Belgium)

Introduction of a UK wide risk-based quality assurance framework for professional education

By Roger Thompson, Nursing and Midwifery Council (United Kingdom)

QA and Accreditation in the EHEA: music as a case study

By Martin Prchal, European Association of Conservatoires (AEC) (Netherlands)

I.13 External cooperation in quality assurance
Room: Faculty of Chemistry – Sala Parravano
Chair: Robert Carmichael, AUQA (Australia)

EU-ASEAN Credit Transfer System in Engineering Education: developing inter-regional quality assurance instruments in the field of student mobility
By Axel Hunger and Ina Skalbergs, University of Duisburg-Essen (Germany)

Establishing a Strategy for Collaboration
By Phil Cardew, London South Bank University (United Kingdom)

Parallel session II – Friday 16.30 - 18.00

Discussion groups 1-9 will discuss question A, discussion groups 10-17 will discuss question B.

Group 1 – Question A

Room: Rettorato – Senate Room

Chair: Bryan Maguire, Higher Education and Training Awards Council (Ireland)

Group 2 – Question A

Room: Faculty of Physics – Sala Lauree

Chair: Bruno Curvale, AÉRES (France)

Group 3 – Question A

Room: Faculty of Physics - Conversi

Chair: Fiona Crozier, QAA (United Kingdom)

Group 4 – Question A

Room: Faculty of Law – Sala Lauree

Chair: Anne Mikkola, The National Union of Students in Finland (Finland)

Group 5 – Question A

Room: Faculty of Law – Aula Calasso

Chair: Anela Beso, ESU (Belgium)

Group 6 – Question A

Room: Faculty of Law – Aula V

Chair: Christina Rozsnyai, Hungarian Accreditation Committee (Hungary)

Group 7 – Question A

Room: Faculty of Law – Aula VI

Chair: Lee Harvey, Higher Education Academy (United Kingdom)

Group 8 – Question A

Room: Faculty of Law – Aula VII

Chair: Pdraig Walsh, Irish Universities Quality Board (Ireland)

Group 9 – Question A

Room: Faculty of Chemistry – Sala Parravano

Chair: Henrik Toft Jensen, Roskilde University (Denmark)

Group 10 – Question B

Room: Faculty of Chemistry – Sala Biblioteca

Chair: Don Westerhijden, CHEPS, University of Twente (Netherlands)

Group 11 – Question B

Chair: Faculty of Chemistry – Aula A

Chair: Achim Hopbach, Akkreditierungsrat (Germany)

Group 12 – Question B

Room: Faculty of Chemistry – Aula B

Chair: Oliver Vettori, Wirtschaftsuniversität Wien (Austria)

Group 13 – Question B
Room: Faculty of Chemistry – Aula C
Chair: Malcolm Cook, University of Exeter (United Kingdom)

Group 14 – Question B
Room: Faculty of Chemistry – Aula D
Chair: Andrejs Rauhvargers, Latvian Rectors' Council (Latvia)

Group 15 – Question B
Room: Faculty of Chemistry – Aula H
Chair: Koen Geven, ESU (Belgium)

Group 16 – Question B
Room: Faculty of Chemistry – Aula G
Chair: Martin Prchal, Association Européenne des Conservatoires, Académies de Musique et Musikhochschulen (Netherlands)

Group 17 – Question B
Room: Faculty of Chemistry – Sala Studio
Chair: Fidel Corcuera-Manso, Universidad de Zaragoza (Spain) tbc.

Parallel session III – Saturday 9.45- 11.15

III.1 Governance of quality assurance

Room: Faculty of Law – Aula Calasso

The changing governance of quality in German higher education seen in European context: Institutional and political perspectives

Chaired and presented by Sigrun Nickel, CHE Consult (Germany) and Johanna Witte, Bavarian State Institute for Higher Education Research and Planning (Germany)

III.2 National quality assurance systems and qualifications frameworks

Room: Faculty of Law – Aula VI

Chair: Patricia Pol, Université Paris XII Val de Marne (France)

Multiplicity of Methods in assessment as a form of Quality Assurance, Quality Control & Quality Improvement.

By Justin Raimi and John Lalor, Dublin City University (Ireland)

III.3 National quality assurance systems: Iceland and Slovakia

Room: Faculty of Chemistry – Sala Studio

Chair: Karin Riegler, European University Association (Belgium)

Institutional evaluations of higher education institutions in the SR – an experience

By Juraj Sinay, Technical University in Košice (Slovakia) and Mária Čikešová, Slovak Rectors' Conference (Slovakia)

QA as strategic tool for higher education institutions in Iceland

By Rósa Gunnarsdóttir, Ministry of Education, Science and Culture in Iceland (Iceland)

III.4 National quality assurance systems and European developments

Room: Faculty of Chemistry – Aula A

Chair: Marion Coy, Galway Mayo Institute of Technology (Ireland)

International review of national QA agencies - the case of Portugal

By Alberto Amaral and Maria João Rosa, CIPES (Portugal)

The fifteen year evaluation experience in Italian universities caught between crisis factors and a desire for Europe

By Eliana Minelli, Gianfranco Reborá, University Carlo Cattaneo (Italy) and Matteo Turri, University of Milan (Italy)

III.5 Assessing quality assurance

Room: Faculty of Law – Sala Lauree

Chair: Axel Hunger, Universität Duisburg-Essen (Germany)

How do we use quality?

By Fiona Crozier, Janet Bohrer, QAA (United Kingdom), Bruno Curvale and Fabrice Hénard, AÉRES (France)

Constructing, testing and implementing a 2nd generation accreditation model- experiences from Denmark

By Tine Holm, Trine Danø and Eva Broegaard, EVA (Denmark)

III.6 Engaging academics in quality assurance

Room: Faculty of Law - Aula V

Chair: Antonio Ferrari, Universidade de Aveiro (Portugal)

Engaging the academic heartland: A key factor in the effectiveness of strategic planning and self study programs

By Deirdre Lillis, Institute of Technology, Tralee (Ireland)

Teachers' Voices in Quality Assurance Policy

By Božana Knežević, University of Rijeka (Croatia) and Elen Twrdy, University of Ljubljana (Slovenia)

III.7 Workshop: Quality assurance and employability

Room: Faculty of Chemistry – Aula for Informatics

Self-Diagnosis concerning QA in HEI and their relationship to the labour market

Chaired and presented by Reina Ferrández, University Jaume I (Spain), Stefan Humpl, 3s Unternehmensberatung (Austria) and Brian Whittington, Leeds Metropolitan University (United Kingdom)

III.8 Workshop: Student feedback

Room: Faculty of Law – Aula VII

Development and implementation of an evaluation instrument based on student feedback

Chaired and presented by Hilde Vanhaute and Veerle Hulpiau, Katholieke Universiteit Leuven (Belgium)

III.9 External quality assurance procedures: Austria and Spain

Room: Faculty of Chemistry – Sala Parravano

Chair: Peter Williams, ENQA (Finland)

How can external quality assurance support institutional quality management

By Alexander Kohler, AQA (Austria) and Anke Hanft, Universität Oldenburg (Germany)

What have we learnt after 10 years of evaluation?

By Olga Pujolràs, AQU Catalunya (Spain)

III.10 External quality assurance: Belgium and Iceland

Room: Faculty of Chemistry – Aula D

Chair: Guido Langouche, Coimbra Group (Belgium)

Balancing the aims of improvement and accountability of external quality assurance

By Majorleine Breda and Marleen Bronders, VLIR (Belgium)

The design and implementation of external accountability system in Iceland

By Einar Hreinsson, Ministry of Education, Science and Culture in Iceland (Iceland)

III.11 Recognition of accreditation decisions

Room: Faculty of Chemistry – Aula C

Ways towards Mutual Recognition of Accreditation Decisions

Chaired and presented by Rolf Heusser, OAQ (Switzerland), Mark Frederiks, Axel Aerden, NVAO (Netherlands/Belgium) and René-Paul Martin, CTI (France)

III.12 Evaluation of teaching and learning II: Poland and Spain

Room: Faculty of Chemistry – Aula B

Chair: Guy Aelterman, NVAO (Netherlands)

Systems within systems – a “do it yourself” teacher approach to student feedback as the response to nonexistent, or inadequate, internal quality procedures

By Paweł Zeller, Poznan University of Economics (Poland)

Evaluation of teaching activity

By Eduardo García Jiménez, ANECA (Spain) and Esteve Arboix Codia, AQU (Spain)

III. 13 Workshop: Benchmarking of QA agencies

Room: Faculty of Chemistry – Aula G

International Benchmarking between Quality Assurance Agencies

Chaired and presented by Ian MacCionna, HETAC (Ireland), Marion Moser, ACQUIN (Germany) and Robert Carmichael, AUQA (Australia)

3. Registration

Participation at the QA Forum is open to Rectors, Vice-rectors responsible for QA and for QA officers in higher education institutions, academic and administrative staff, students, QA agencies, Bologna Promoters, interested stakeholders and researchers working in the QA area.

Invitations will be automatically sent to members of EUA, ENQA, EURASHE and ESU in August 2007 from their respective member organisation. The deadline for registration is 1 October 2007, after this date the organisers cannot guarantee hotel availability.

Other interested persons who have not yet received an invitation to register and do not have a username and password, should first create their profile in the EUA database by filling in this [form](#). The information to register to the event will be sent afterwards.

Should you have any question, please contact info@eua.be

Please note that due to the high interest in the QA Forum, participation will be limited to two persons per institution.

Registration Fees

The registration fee includes lunch on Friday and Saturday and the Conference Dinner on Thursday evening. This has to be paid upon registration either by bank transfer or credit card. Cash payments are only possible in exceptional cases at a fee of € 400 on the spot, unless otherwise agreed with the EUA Secretariat.

<u>Registration fee</u>	<u>up to 01.10.07</u>	<u>after 01.10.07</u>
Regular fee	€ 230	€ 300
Students	€ 130	€ 130
Companions (only for Conference Dinner on Thursday evening)	€ 100	€ 100

Cancellation of the registration fee

Cancellations must be sent in writing to EUA by e-mail: QA-Forum@eua.be or by fax: +32-2-230-57-51. If a cancellation is received by 19 October 2007, the registration fee minus an administration charge of 30% will be refunded after the conference. If a cancellation is received after 19 October 2007 and/or the participant fails to attend, the entire registration fee must be paid. Substitutes will be accepted at any time provided that EUA is informed of the change.

4. Travel

Travelling to Rome

To get from the airport to the city (and vice versa) please consult:

Fiumicino Airport [here](#)

Ciampino Airport [here](#)

Transport in Rome

No transport will be provided by the organisers during the conference. Maps and directions on how to use public transport between the venue and hotels are provided in section "6. Accommodation".

5. The Conference venue

Sapienza Università di Roma

Piazzale Aldo Moro, 5
00185 Roma

Tel: +32-473-764-552 (EUA mobile phone on the day of the conference)

Registration desk at La Sapienza

Tel: +39 348 070 40 87 or +39. 06 49 91 03 94
(only available from 15.11. – 17.11.)

<http://www.uniroma1.it>

Sapienza Università di Roma

With over 700 years of history, 145,000 students, 4,500 professors and 5,000 administrative and technical staff, Sapienza is the largest University in Europe and the second in the world after El Cairo.

Sapienza offers a wide choice of courses including 370 degree programs and 300 first and second level specialised qualifications. It puts 155 libraries and a network of 21 museums at the disposal of its students, as well as other services: Ciao (Information, reception and guidance), SoRT (Guidance and tutorship services) and assistance for disabled students.

The students coming from other Italian regions are over 30,000 and the foreign students are over 7,000. Incoming and outgoing Erasmus students are about 1,000 per year.

Access to the conference venue

Bus. No. 310 - 71.

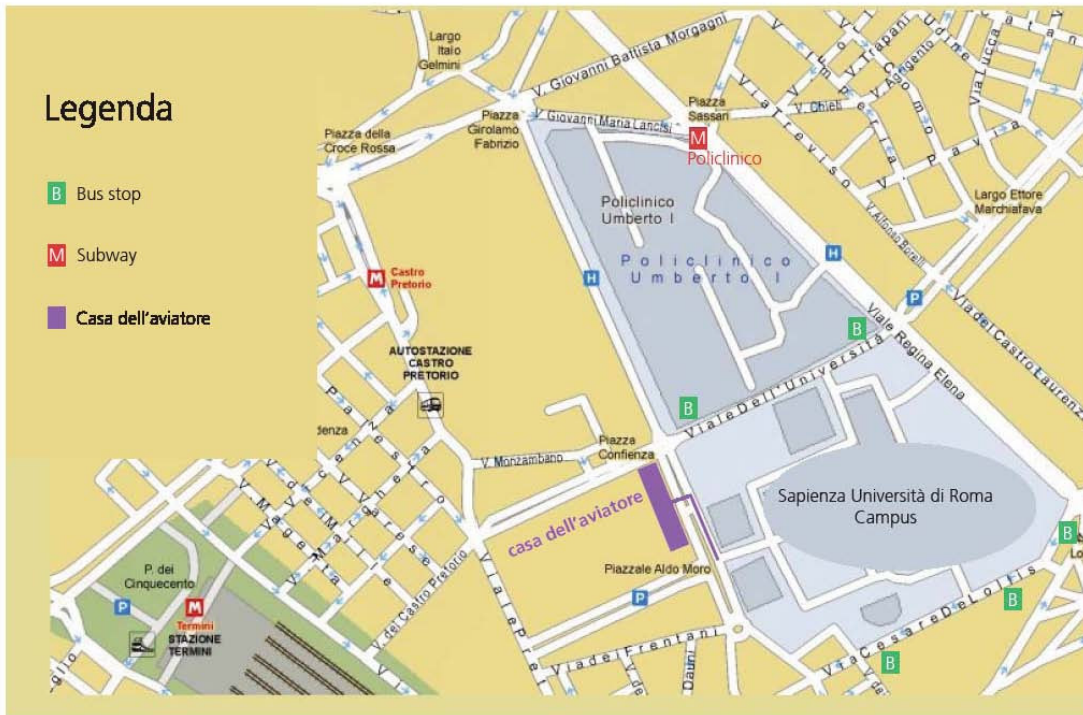
Tram no. 3 - no. 19

Subway Line A - Stop TERMINI.

Subway Line B - Stop CASTRO PRETORIO.

For information regarding public transportation: <http://www.atac.roma.it/>

Area map of the university with public transportation



Map of the university campus and the buildings with the meeting rooms.



CARTELLO CM 300X200

6. Accommodation

The following hotels have been booked at specially reduced rates for the conference. All hotel bookings must be arranged by participants themselves. Please consult the below list to learn more about the different hotels and the price reductions we offer. Registered delegates will receive a hotel booking form upon confirmation of registration. We advise all delegates to book their hotels directly referring "Conference EUA" or "Zeroseicongressi" and well in advance. After 1st of October 2007 the organisers cannot guarantee availability of rooms.

1. DOMUS SESSORIANA***

Piazza Santa Croce in Gerusalemme, 10/12
Tel: +39 06/70615/34-35
Email: marketing@domussessoriana.it
web: www.domussessoriana.it
Distance from venue: 15 min by public bus
Price: €102 Single, €120 Double

2. HOTEL DUCA D'ALBA***

Via Leonina 14
Tel: +39 06/484471
Email: info@hotelducadalba.com
Web: <http://www.hotelducadalba.com>
Distance from venue: 5 min by subway + 10 min walking
Price: €140 Single, €150 Double

3. HOTEL EUROPA***

Via Varese 26
Tel: +39 06/4462096
Email: info@hoteleuoparoma.com
Web: www.hoteleuoparoma.com
Distance from venue: 15 min walking
Price: €70 Single, €110 Double

4. HOTEL FIAMMA***

Via Gaeta 61
Tel: + 39 06/86896672 or +39 06/4818436- 4818912
Email: reservation@leonardihotels.com
Web: www.leonardihotels.com
Distance from venue: 15 min by bus, 20 min walking
Price: €110 Single/Double

5. HOTEL GALLES***

Via Castro Pretorio 66
Tel: + 39 06/4454741- 44874918
Email: anna@phh.it
Web: www.phh.it
Distance from venue: 15 min walking
Price: €110 Single, €130 Double, €150 Triple

6. HOTEL GLOBUS - Best Western ***

Viale Ippocrate 119

Tel: +39 06/4457001

Email: info@globushotel.com

Web: <http://www.globushotelrome.it>

Distance from venue: 10 min walking

Price: €99 Single/Double "Dynamic", €112 Single/Double "Working", €135 Superior "Liberty"

7. HOTEL LAURENTIA***

L.go degli Osci 63

Tel: +39 06/4450 218

Email: info@ateneorome.com

Web: <http://www.hotellaurentia.it>

Distance from venue: 5 min walking

Price €110 Single, €125 Double

8. HOTEL LLOYD***

Via Alessandria 110/A

Tel: + 39 06/44251262

Email: lloydhotel@tiscalinet.it

Web: <http://www.lloydhotel.it>

Distance from venue: 15 min by bus

Price €90 Single, €110 Double use single, €145 Double

9. MERCURE HOTEL CORSO TRIESTE***

Via Gradisca 29

Tel: + 39 06/7001874 or + 39 06/852021

Email: Prenotazioni.MercureRomeTrieste@accor-hotels.it

Web: <http://www.accorhotels.com/accorhotels/index.html>

Distance from venue: 20 min by bus

Price €138 Single, €168 Double

10. HOTEL PRINCE GALLES***

Via Palestro 72

Tel: + 39 06/4454741-44874918

Email: anna@phh.it

Web: www.phh.it

Distance from venue: 10 min walking

Price €116 Single, €136 Double, €156 Triple

11. HOTEL SAN MARCO***

Via Villafranca 1

Tel: + 39 06/490437

Email: booking@hotelsanmarcoroma.com

Web: www.hotelsanmarcoroma.com

Distance from venue: 15 min walking

Price €100 Single, €140 Double

12. HOTEL SIVIGLIA***

Via Gaeta 12

Tel: +39 06/86896672 or +39 06/4441197/8

Email: reservation@leonardihotels.com

Web: www.leonardihotels.com

Distance from venue: 15 min by bus or 20 min walking

Price €110 Single/Double

13. HOTEL VALLE***

Via Cavour 134

Tel: +39 06/4815736 or +39 06/48930495

Email: amministrazione@therelaxinghotels.com

Web: <http://www.therelaxinghotels.com>

Distance from venue: 5 min by subway +10 min walking

Price €125 Single, €160 Double

14. HOTEL VILLA FLORENCE***

Via Nomentana 28

Tel: +39 06/4403036

Email: villa.florence@flashnet.it

Web: <http://www.hotelvillaflorence.it>

Distance from venue: 15 min by bus

Price €140 Single, €160 Double

15. HOTEL VILLA SAN LORENZO***

Via dei Liguri 7

Tel: +39 06/4469988-89-90

Email: hotelvillasanlorenzo@virgilio.it

Web: <http://www.aveatinohotels.com>

Distance from venue: 15 min by walking

Price €100 Single, €120 Double

16. ANTICO PALAZZO ROSPIGLIOSI****

Via Liberiana 21

Tel: +39 06/48930495 or + 39 06/48930495

Email: amministrazione@therelaxinghotels.com

Web: <http://www.therelaxinghotels.com>

Distance from venue: 15 min by bus

Price €150 Single, €190 Double

16. HOTEL DELLE PROVINCE****

Viale delle Province 103

Tel: +39 06/44292670

Email: book@hoteldelleprovince.it

Web : <http://www.hoteldelleprovince.it>

Distance from venue: 10 min by bus or 15 min walking

Price €89 Single, €119 Double

17. HOTEL DOCK****

Via Forli 31

Tel: +39 06/4454741 or +39 06/44874918

Email: anna@phh.it

Web: www.phh.it

Distance from venue: 10 min by bus or 15 min walking

Price €119 Single, €139 Double, €159 Triple

18. HOTEL FORUM****

Via Tor de' Conti 25

Tel: +39 06/6792446

Email: info@hotelforum.com

Web: <http://www.hotelforum.com/it>

Distance from venue: 10 min by subway + 10 min walking

Price €180 Single, €230 Double

19. HOTEL GLADIATORI****

Via Labicana125

Tel: + 39 06/77591380

Email: b.papaleo@hotelgladiatori.it

Web: www.hotelgladiatori.com

Distance from venue: 10 min by subway + 10 min walking

Price €190 Single, €210 Double

20. MERCURE DELTA COLOSSEO****

Via Labicana 144

Tel: +39 06/7001874 or +39 06/770021

Email: prenotazioni.mercureromacolosseo@accor-hotels.it

Web : <http://www.accorhotels.com/accorhotels/index.html>

Distance from venue: 10 min by subway + 10 min walking

Price €113-162 Single, €202 Double

21. HOTEL VILLA MORGAGNI****

Via G.B. Morgagni 25

Tel : + 39 06/44202190

Email : info@villamorgagni.it

Web : <http://www.villamorgagni.it>

Distance from venue: 15 min by bus

Price €135-155 Single, €195 Double, €225 Triple

◆ **Getting Around**

To get from the airport to the city (and vice versa) please consult:

Fiumicino Airport [here](#)

Ciampino Airport [here](#)

7. Conference dinner

Thursday, 15 November

At 20.00 all conference participants are invited to join us for dinner at the Complesso Ospedaliero San Giovanni Addolorata which is located in close vicinity to the Basilica di San Giovanni in Laterano.

A bus transfer will be provided from the university to the restaurant.

Dinner at Complesso Ospedaliero San Giovanni Addolorata

Corsia delle Donne - Piazza San Giovanni in Laterano, 74

<http://www.hsan giovanni.roma.it>

The Hospital of St. John was founded in the Middle Ages as a dependence of S. Giovanni in Laterano (St. John Lateran), just off the hill, and maintains its Romanesque gateway. Between the 1650 and 1656 Giovanni Antonio De Rossi built the monumental "Ospedale delle Donne" that remained the same until the 1950. During Olympics Game of 1960 the new Hospital was inaugurated.

Access to the venue

From Coliseum: bus no. 85, bus no. 87.

From Università "La Sapienza": bus no. 310 to Stazione Termini and get bus no. 16 or tram no. 3.

From Stazione Termini: bus no. 16.

The front office of each Hotel could help you to know how to reach the Venue.

For information regarding public transportation: <http://www.atac.roma.it/>

Map to the dinner venue



Directions from the university to the Complesso Ospedaliero San Giovanni Addolorata by public transport:

From Piazzale Aldo Moro walk for 350 metres until you reach the bus stop "Università/Min. Aeronautica" and take bus number 649 (direction: L.Go Don Orione).

Get off at the stop "S. Maria Maggiore" and take bus number 714 (direction: Palazzo Sport) until the stop "P.za S. Giovanni in Laterano". Walk for 100 metres and you will reach Piazza San Giovanni in Laterano.

8. General Information

Bank

Banks are open from Monday to Friday, generally from 08.30 to 13.30. There are numerous ATMs which accept both debit and credit cards. There is an ATM inside the Università "La Sapienza".

Cloakroom

A cloakroom located next to the registration desk will be open during the same hours as the registration desk.

Internet access

Close to the registration there will be Internet access open to all conference delegates. Log-in and password information will be given together with the registration.

Lunch

The conference lunches on Friday and Saturday take place at Casa dell'Aviatore just outside the university campus.

Notice board

During the conference delegates should check the registration desk notice board for any changes to the programme or personal messages.

Passports, visas

Those from countries within the European Union are recommended to travel with a valid ID. In addition, depending on individuals' citizenship, a visa may be required. Any questions regarding entry regulations or visas should be directed to the Italian Embassy or Consulate in your home country: www.embassyworld.com.

Registration desk

The conference registration desk will be located at the main entrance of the Aula Magna, Palazzo del Rettorato and will be open from 15.00 on Thursday, 15 November, until after lunch on Saturday 17 November.

Tel: +39 348 070 40 87 or +39. 06 49 91 03 94 (only available from 15.11.-17.11.)

Taxi

+39 06 4994; +39 06 3570; +39 06 5551

Tourist information

More information on the city of Rome can be found on this website: <http://www.romaturismo.com>

Weather

In Rome the average temperature in November varies from 8° to 15° C. The weather is partly sunny; but don't forget the umbrella!

Working language

The working language of the conference will be English. No interpretation will be provided.

Website

Further up to date information can be found on the EUA website at <http://www.eua.be/index.php?id=461>.

Conference Secretariat

QA-Forum@eua.be

9. Contacts

Coordination at the EUA

Harald Scheuthle, Programme Officer
Reka Sipos, Events Manager
Tel.: +32 2 230 55 44
Fax: +32 2 230 57 51
E-mail: QA-Forum@eua.be

Registration desk at La Sapienza
Tel: +39 348 070 40 87 or +39. 06 49 91 03 94
(only available from 15.11. – 17.11.)

Press contacts

Andrew Miller, Press Officer
Tel.: +32 2 788 5319
Mobile: +32 473 748 785
Fax: +32 2 230 57 51
E-mail: andrew.miller@eua.be

Conference organisers

The European Forum for Quality Assurance is jointly organised by the European University Association (EUA), the European Association for Quality Assurance in Higher Education (ENQA), the European Association of Institutions in Higher Education (EURASHE) and the European Students' Union (ESU).

Organising Committee

Henrik Toft Jensen, Roskilde University (EUA), Chair
Anela Beso, ESU
Lucien Bollaert, Hogeschool West-Vlaanderen (EURASHE)
Bruno Curvale, AÉRES (ENQA)
Lee Harvey, Higher Education Academy
Emmi Helle, ENQA
Bryan Maguire, HETAC (EURASHE)
Anne Mikkola, ESU
Andrée Sursock, EUA